



Stories Of Eden ("SoE") Suppliers policy

Stories of Eden welcomes all quality vendors and service providers into our supplier network, to enhance the experience of our Members. In order to work with SoE's clients and staff, we ask that you review and abide by the following Supplier Code of Conduct:

1. It is expressly agreed that SoE shall have no liability whatsoever in respect of the provision of goods or services. You agree to indemnify SoE against any claims made by any person or entity against SoE in respect of any loss or damage caused directly or indirectly by the provision of any goods or services.
2. All goods and services for SoE Members and staff will be performed in a professional and workman like manner, and in accordance with the instructions provided at the time of booking. If you are unable to provide the services in the timeframe or manner requested, you will inform SoE as soon as possible, and no later than two (2) business days after services are requested if no timeframe is provided upon booking.
3. Any Terms & Conditions of booking will be provided to SoE prior to engagement, or they shall have no effect. Specifically, any cancellation, refund, or scheduling terms must be clearly stated at the outset of the engagement.
4. You agree to maintain current General Liability insurance in an amount no less than EUR 1.000.000 or EUR 5.000.000 for inherently dangerous activities, including but not limited to automotive transport, equestrian activities, nautical excursions or boat charters, helicopter charters, aviation charters, or activities involving firearms of any kind.
5. As a supplier of SoE, you and/or your group of companies and/or affiliates of any nature shall not, in any manner, solicit and/or accept any business from sources that have been made available to them by and through SoE, including but not limited to SoE Customers, other SoE Clients, partner brands, or other SoE suppliers. You likewise shall not in any manner access, contact, solicit and/or conduct any transaction with said sources, otherwise than exclusively for the provision of the Benefits hereunder without SoE's prior written consent.
6. You, and your employees, further agree to strict non-disparagement of SoE, our Members, our staff, or our partner brands, whether written or oral.
7. As a SoE supplier, you warrant that you shall comply with any applicable data protection, privacy or similar laws. In particular, you shall obtain all necessary consents to the processing of personal data so far as may be necessary for the purposes of this Agreement, including without limitation the disclosure of such Protected Data to SoE or any third parties with whom you may share personal data for the purposes of providing goods and/or services. You further agree that you will not retain nor sell Protected Data, and that you will process and secure Protected Data with a high standard of care. Each party shall indemnify the other and keep the other indemnified against all claims, demands, actions, costs, expenses (including but not limited to legal costs and disbursements on a full indemnity basis) losses and damages arising from or incurred by reason of any wrongful processing of any Protected Data.
8. As a Supplier, you are responsible for the security of any card holder data (credit or debit) that SoE provides to you by any means (orally, electronically, offline or via paper based records). SoE will monitor your compliance through its Member Benefits team. SoE reserves the right to terminate any agreement for services with immediate effect should your security procedures not meet acceptable standards.